



DELIVERIES

Purchased items will be shipped and delivered only after the payment confirmation.

In case of stock availability, deliveries are made according two methods:

- a) by courier, within a period which depends from the method of delivery chosen and from the type of item(s) purchased:
 - a. in case of clothing item(s), as a guideline, the average time is about 3-5 working days for EU shipping addresses and 5-10 working days for shipping address outside EU boundaries.
 - b. in case of interior design item(s), as a guideline, the average time is about 3-10 working days for EU shipping addresses and 10-30 working days for shipping address outside EU boundaries.The purchased items will be delivered to the shipping address indicated into the order.

- b) Pick on POS, at the address indicated into the order.

Delivery will be made, Monday to Friday.

TRACKING

All the shipments will be started after the confirmation of the payment. You will track the shipment of your order by using your Tracking Number with the tracking on line service provided by the couries. You will receive the tracking number via email. Registered users can check the order status even within their own Personal Area Site. The courier delivers from Monday to Friday during office hours and normally can not make appointments, note for the courier can be submitted with the order. The courier will attempt to deliver the package for three consecutive working days, leaving each time a notification, on which you will find the number to contact. The undelivered orders will be returned to our warehouse.

RETURNS

You can return any product within 14 working days from the delivery date. We reserve the right to refuse returns that are shipped after the grace period has expired or items that are not in the same condition you received them in.

RETURN PROCEDURE AND CONDITIONS

- Make sure the products is in the same condition you received it in, in its box with all extras included.
- Place all items in their original box.
- Please contact us by email to info@interlemdigitalbusiness.com

The refund you will receive will only include the costs of returned items. For our return service, you will be deducted a sum equal to the order shipping costs (in case you have taken advantage of free shipping, you return will be costless). Your return will be accepted within 3 working days from the delivery date at our warehouse. Refunds will be issued only for properly returned items and that you have to pay the shipping. If your return does not meet the conditions listed, we will not be able to issue the refund and the package will be sent back to you. Notes

- Send your return from the same Country in which you placed your order. We will not be able to accept returns from different Countries.

